• 1 November – 14 December

- o Guarantee form must be returned to confirm & guarantee reservation
- Reservation is guaranteed with guest's credit card details and will not be charged until the date deposit is required
- o Deposit 100% room charge : 15 days before arrival
- o Last cancellation date: 15 days prior to arrival
- o Late cancellation fee: 2 nights room charge
- No-show penalty : no refunds
- o Early check out: 2 nights room charge penalty (maximum)

• 15 December - 15 January

- o Guarantee form must be returned : immediately to confirm and guarantee reservation
- Reservation is guaranteed with guest's credit card details and will not be charged until the date deposit is required
- o Deposit 100% room charge: 30 days prior to arrival
- o Last cancellation date: 30 days prior to arrival
- o Late cancellation fee: 100% total room charge
- o No-show penalty : no refunds
- o Early check out : no refunds

Minimum booking required 4 consecutive nights Compulsory New Year dinner for guests

• 16 January - 30 April

- o Guarantee form must be returned to confirm & guarantee reservation
- Reservation is guaranteed with guest's credit card details and will not be charged until the date deposit is required
- o Deposit 100% room charge: 15 days before arrival
- o Last cancellation date: 15 days prior to arrival
- o Late cancellation fee: 2 nights room charge
- o No-show penalty : no refunds
- o Early check out: 2 nights room charge penalty (maximum)

1 May – 31 October

- o Guarantee form must be returned to confirm & guarantee reservation
- Reservation is guaranteed with guest's credit card details and will not be charged until the date deposit is required
- o Last cancellation date: 7 days prior to arrival
- o Late cancellation fee: 1 night room charge
- o No-show penalty: 100% of total room charge
- o Early check out : no charge

Check in time 2pm
Check out time 12 noon